



IRONCLAD® WARRANTY

YOUR SATISFACTION IS VERY IMPORTANT TO US.

Ironclad® Performance Wear works hard to design and build the very best products available. Our gloves are built to provide protection and comfort for your hands, while delivering high levels of dexterity so that you can perform at your very best. Each product is designed as a targeted solution with a specific range of tasks and conditions in mind. Of course, there will always be uses for Ironclad® products that we haven't considered, so your feedback is very important to us.

While every Ironclad product is built to be tough, ***THERE ARE CERTAIN CONDITIONS, SUCH AS EXPOSURE TO OPEN FLAMES, ABRASIVE SUBSTANCES AND CORROSIVE MATERIALS, THAT THEY ARE SIMPLY NOT MEANT TO BE USED FOR.*** It is important for you to be fully aware of the task-specific attributes of your product and to use your Ironclad gloves and apparel appropriately.

All products manufactured and sold by Ironclad Performance Wear are warranted to the original purchaser against defects in material or workmanship for a period of one year from the date of original retail purchase with an original receipt. Normal wear and tear, and conditions resulting from or contributed to by accident, misuse, abuse, alteration or improper care or maintenance are not covered by this warranty. ***THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER EXPRESS WARRANTY OF ANY KIND.***

If your Ironclad® gloves or apparel are defective, simply contact the Ironclad Customer Service department at (844) 200-4279 in the U.S. or 1+ (972) 996-5664 internationally, to request a Return Goods Authorization Number (RGA#) and further instructions in regards to returning your product for repair, refund or replacement, depending on the nature of the defect.

Please include your name, return address and telephone number along with the RGA# you were provided, a brief description of the problem you experienced, and a copy of the original receipt of purchase. We request that only new or washed items be returned, so if you've already worn your gloves or apparel, please properly clean them or we'll have to send them back. Please reference the RGA# on the outside of the shipping carton and return to:

Ironclad Performance Wear Corporation

Customer Service – Warranty (RGA#)
3325 Roy Orr Blvd., Suite# 200
Grand Prairie, Texas 75050 U.S.A.

Ironclad's Customer Service Department is here to help you with any additional warranty or product questions. Your satisfaction is very important to us.

IRONCLAD PERFORMANCE WEAR DOES NOT WARRANT THAT OUR PRODUCTS CAN BE USED FOR ANY PARTICULAR PURPOSE OTHER THAN AS STATED ABOVE.